

EMERGENCY SOCIAL SERVICES COURSE INFORMATION SHEET

Major emergency or disasters can lead to a need to provide support to large numbers of people who are affected or displaced by the incident. A community's Emergency Social Services Plan is activated to meet their immediate needs until the situation returns to normal, or longer term arrangements can be made. The community's Emergency Social Services Plan is a specialized component of the Community Emergency Plan.

This course is an updated presentation, developed by the South Central Region Emergency Social Services Network.

COURSE OUTCOMES

At the end of the course, you will:

- Describe Alberta's emergency management framework and how Emergency Social Services fits within that framework.
- Identify problems and situations arising in a disaster where large numbers of people have been displaced.
- Outline the process for developing a Emergency Social Services Plan.
- Explain how the Emergency Social Services Plan is activated.
- List the core services provided by Emergency Social Services.

EVALUATION

Participants can assess their success against the criteria presented to them, and feedback from course trainer(s), Alberta Emergency Management Agency's staff, and peers.

TRAINING METHOD

Presentations, class discussion, exercise

TARGET AUDIENCE

Individuals with key role in the Emergency Social Services Response Plan:

- Social services agencies (e.g., family and community support services/community services,)
- The municipality (e.g., Director of Emergency Management, elected officials, Emergency Public Information Manager or designate, fire, and police)
- Public health and programs representatives
- Representatives from local organizations and groups (e.g. faith communities, service clubs)
- Non-government agencies (e.g. Canadian Red Cross Society, Salvation Army, St. John Ambulance)

COURSE PREREQUISITE

Participants with key Emergency Social Services roles should take the following online courses:

- Emergency Social Services
- Basic Emergency Management Course
- ICS I-100

These courses are available at <http://aema.alberta.ca/training>

COURSE LENGTH AND LOADING

A minimum of seven hours (one day) is required to achieve the learning outcomes. A minimum of 20 participants from a cross-section of services and disciplines is ideal.